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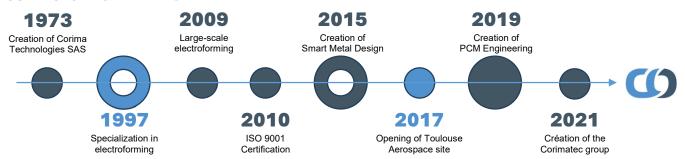
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# **QUALITY MANUAL**

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Updated by Séverine BOLE Approved by Vincent BELORGEOT and the Executive Committee

#### **OUR HISTORY & EXPERTISE**



## **COMMITMENT TO OUR CLIENTS**

At CORIMATEC, **customer satisfaction** is central to our strategy. We work with major players in aerospace, space, medical, industrial, nuclear, transport, luxury, and design sectors.

To meet their expectations, we encourage regular interactions (site visits, trade shows, technical meetings) to understand their needs and anticipate changes.

We support our clients through specific developments or co-developments, in close collaboration with our R&D team. This collaborative approach strengthens our ability to offer innovative and tailored technical solutions. We are committed to meeting our customers' requirements.

# **QUALITY COMMITMENT**

CORIMATEC complies with all requirements of the ISO 9001:2015 standard for the design and manufacturing of tooling and parts through electroforming or composites.

# Our quality objectives:

- Improve overall performance
- Control lead times
- Reduce non-quality costs
- Address root causes of malfunctions

#### Strategic objectives by mid-2026:

- Achieve EN9100 certification for electroformed parts
- Complete integration of our new ERP for optimized management
- Capitalize and transfer know-how

#### **ENVIRONNEMENTAL ET SAFTY COMMITMENT**

Safety, well-being, and employee engagement are top priorities. Beyond regulatory obligations, CORIMATEC is committed to providing a healthy, motivating, and secure work environment.

# Our environmental approach includes:

- Installation of photovoltaic panels during building construction
- Zero liquid discharge processes
- Bike shelters and electric charging stations
- Energy and waste management audit underway at Loriol site (2025)

## **COMMUNICATION AND STAFF INVOLVEMENT**

Management ensures that every employee has the necessary information to perform their duties and is informed of the company's overall strategy.

This transparency promotes engagement, accountability, and collective performance.

#### **OUR VALUES**

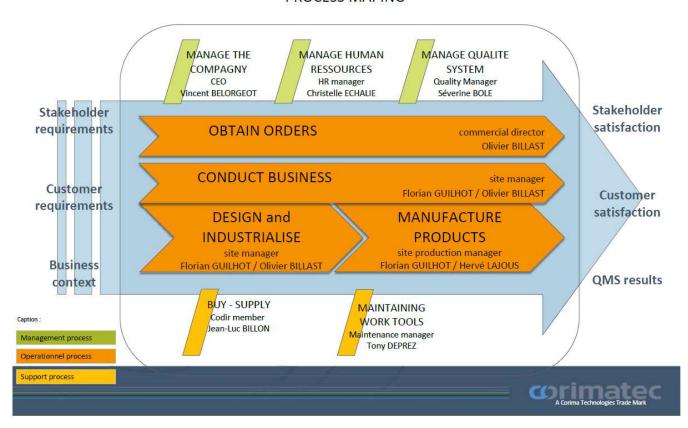
All of our commitments define our values.



# **QUALITY MANAGEMENT SYSTEM (QMS)**

Our quality system is structured around 9 processes.

#### PROCESS MAPING



CORIMATEC is committed to continuous improvement, based on:

- Customer feedback
- Internal quality monitoring
- Performance indicators
- Audits
- · Weekly, monthly meetings and annual Management Review

Since 2020, our **Executive Committee** (CODIR) ensures strategic coherence and information sharing. In 2024, the creation of a **Strategic Committee** enhances leadership vision and governance.